# Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

# **ANNUAL § 64.2009 CPNI CERTIFICATION**

#### FOR CALENDAR YEAR 2012

# MCCLURE TELEPHONE COMPANY FCC FORM 499 FILER ID: 808892

EB Docket No. 06-36

McClure Telephone Company PO Box 26, 311 East Street McClure, OH 43534 Phone: (419) 748-8008

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#### I. Introduction

McClure Telephone Company ("the Company"), hereby submits its 2012 CPNI compliance certificate in accordance with § 64.2009(e) of the Commission's rules.

# II. Statement of Compliance with CPNI Requirements

The Company has implemented operating procedures and safeguards to ensure compliance with 47 CFR §64.2005 - §64.2009. To this end, the Company has procedures in place which ensure that:

- The Company has no affiliates that provide services to the Company's customers,
- CPNI is not shared with any third parties absent a court order or subpoena,
- CPNI is not used in any outbound telemarketing campaigns,
- Procedures are in place to notify customers if CPNI is going to be used or otherwise disclosed, and there is a process in place to allow individual customers to "opt out" of this use,
- Procedures are in place to authenticate the identity of callers to their business office before any CPNI is discussed,
- Formal training is provided by the Company on CPNI regulations and the related procedures in place to ensure compliance.

## III. Actions Taken Against Data Brokers

The Company has not taken any actions against data brokers in the past year. The Company understands that it must report on any information it has with respect to the processes pretexters are using to attempt to access CPNI, and what steps the Company is taking to protect CPNI.

## IV. Consumer Complaints Regarding Unauthorized Release of CPNI

The Company has not received any customer complaints in the past year concerning the unauthorized release of CPNI. The following table illustrates this point, and will be used by the Company on an ongoing basis to track CPNI customer complaints for both internal purposes and FCC reporting.

Type of Consumer Complaint	Complaints
Improper access by employees	0
Improper disclosure to individuals not authorized to receive the information	0
Improper access to online information by individuals not authorized to view the information	0
Total Consumer Complaints	0

Certification V.

I, Lance Miller, certify that I am an officer of the Company named above, and

acting as an agent of the Company, that I have personal knowledge that the Company has

established operating procedures that are adequate to ensure compliance with the

Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

I have undertaken to an investigation, with assistance from personnel within our

company, of the procedures related to CPNI acquisition, storage, protection, use, and

customer permission to use data of the Company. Section II of this certification includes

a statement explaining how the Company's procedures ensure compliance with the

requirements set forth in section 64.2001 et seq. of the Commission's rules. Based upon

my personal investigation, it is my opinion that the operating procedures of the Company

are in compliance with the Commission's CPNI rules as outlined in 47 CFR §64.2005 -

§64.2009.

I state under penalty of perjury that the foregoing is true and correct.

Officer Name: Lance Miller

Officer Title: President